

Univerteam Refund Policy

Univerteam Affiliate Kit's and products

If you are not 100% satisfied with your Univerteam kit purchase, within 14 days from the purchase date, we will fully refund the cost of your order. However due to the nature of Univerteam products, it is not possible to “return” the product if was already used.

Therefore we do not offer refund after purchase is made.

However, we want you to be 100% satisfied and happy with your purchase. If you are having any issue with the file, trouble setup, or have any questions, please submit a support ticket through email as we will do our best to resolve the problem.

You should receive an answer by e-mail within 48 hours.

Please use the following technical support emails for customer services:

Web Pages Construtor: supportwebs@univerteam.com

WebApp Constructor: supportapp@univerteam.com

Ecommerce Constructor: supportecommerce@univerteam.com

General Support: support@univerteam.com